

5.4 Planning

5.4.1 Quality Objectives

Top management at ABC Corporation ensures that quality objectives are established throughout ABC Corporation at relevant functions and levels, including:

- on the corporate level,
- on the division level at each division,
- on the department level for all departments that have an impact our products, and
- for individual operating units at individual facilities.

These quality objectives meet the following requirements:

- They include (but are not limited to) objectives regarding meeting requirements for our products (see Chapter 7.1 a).
- They are measurable.
- They are consistent with our Quality Policy.

5.4.2 Quality Management System Planning

Our Quality Management System has been planned and implemented with the aim of meeting our quality objectives and the requirements set forth in Chapter 4.1.

Whenever there are any future changes to our Quality Management System planned and implemented, top management will ensure that the integrity of our Quality Management System continues to be maintained.

5.5 Responsibility, Authority and Communication

5.5.1 Responsibility and Authority

Top management at ABC Corporation ensures that responsibilities and authorities are defined and communicated throughout ABC Corporation.

Responsibilities and authorities are defined and communicated through